

Department Of Children and Families		Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Performance Indicators: 4th Quarter CY 2021 (10/01/2021 - 12/31/2021)							
Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.		http://www.nj.gov/dcf/families/					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	99 seconds	212 seconds	114.1%	141 seconds	
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	99.0%	99.3%	0.3%	99.0%	
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	97.8%	96.3%	-1.5%	97.7%	
Number of New Jersey children receiving Division of Child Protection and Permanency services http://www.nj.gov/dcf/childdata/continuous/index.html	Quarterly	---	32,012	33,453	4.5%	32,856	
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	97.1%	88.0%	-9.4%	94.3%	
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	95.9%	92.4%	-3.6%	94.9%	
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	97.4%	98.2%	0.8%	97.3%	
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	99.3%	98.2%	-1.1%	97.9%	
Number of Adoptions finalized	Year to Date	---	---	580 (CY 2021)	---	710 (CY 2020)	
Number of Kinship Legal Guardianships	Year to Date	---	---	153 (CY 2021)	---	163 (CY 2020)	
Percent of caseload levels compliant with established standards:							
-Intake workers	Quarterly	Increase	99%	97%	-2.0%	98.5%	
-Permanency workers		Maintain	100%	100%	0.0%	100%	
-Adoption workers		Maintain	99%	99%	0.0%	99.3%	

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Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.	http://www.state.nj.us/dcf/about/divisions/dcsc/					
Number of New Jersey children receiving Children's System of Care (CSOC) services	Annual	—	—	58,957 (CY 2021)	—	52,570 (CY 2020)
Number of New Jersey children served by Care Management Organizations	Annual	—	—	26,479 (CY 2021)	—	24,618 (CY 2020)
Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey	Quarterly	Increase	100%	100%	0%	100%
Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement http://www.state.nj.us/dcf/families/csc/mobile/	Quarterly	Maintain or Increase	98.7%	98.8%	0.1%	98.7%
Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement	Quarterly	Increase	92.2%	92.7%	0.5%	92.1%
Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement	Quarterly	Increase	93.3%	93.6%	0.3%	93.9%
Average length of stay in an out of home treatment setting for a behavioral health	Quarterly	—	9.9 Months	9.6 Months	-3.0%	9.8 Months
Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.	http://www.state.nj.us/dcf/about/divisions/oe/					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase	—	1,058 (October 2021)	—	1,037 (October 2020)
Percent of eligible students graduating high school while enrolled.	Annual	—	—	98% (2020-2021)	—	98% (2019-2020)
At-risk academic students in NJ who showed improvement in reading from pre- to post-test after being enrolled for 90 days	Annual	Maintain or Increase	—	56% (2020-2021)	—	64% (2019-2020)
At-risk academic students in NJ who showed improvement in math from pre- to post-test after being enrolled for 90 days	Annual	Maintain or Increase	—	47% (2020-2021)	—	65% (2019-2020)

Department Of Children and Families Performance Indicators: 4th Quarter CY 2021 (10/01/2021 - 12/31/2021)	Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.	http://www.state.nj.us/dcf/about/divisions/dfcp/					
Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	96% (FFY 2021)	—	95% (FFY 2020)
Percentage of Women's Services clients that have more knowledge of available community resources <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	95% (FFY 2021)	—	92% (FFY 2020)
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	165	242	46.7%	182
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	612	696	13.7%	582
Number of children entering a Domestic Violence residential shelter	Quarterly	—	608	705	16.0%	544
Number of adults entering non-residential program services	Quarterly	—	3,552	4,363	22.8%	3,427
Number of children entering non-residential program services	Quarterly	—	653	703	7.7%	530
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	10,772	10,639	-1.2%	9,371
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	85%	86%	1.2%	86%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	83%	84%	1.2%	85%
Number of children that participated in a School Based Youth Services Program	Quarterly	—	10,089	16,694	65.5%	11,835
School Based Youth Services Program participants who totally or mostly agree that the program has helped them do better in school	Annual	Maintain or Increase	—	83.6% (2020-2021)	—	73.9% (2019-2020)
School Based Youth Services Program participants who totally or mostly agree that the program has helped them prepare for life after high school	Annual	Maintain or Increase	—	76.7% (2020-2021)	—	70% (2019-2020)